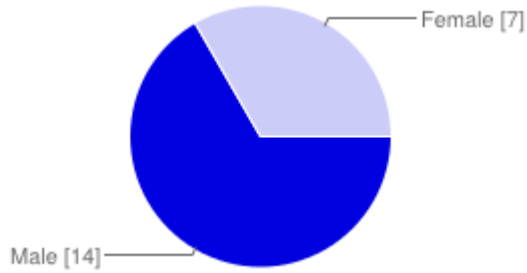


Dilzer Consultants Feedback Objective Responses only 2014.

OBJECTIVE RESPONSES OF FEEDBACK GIVEN BY CLIENTS 2014.

Gender



Male **14** 67%

Female **7** 33%

STAFF FEEDBACK SECTION

Overall Staff Rating

Satisfied **20** 95%

Neutral **1** 5%

Dissatisfied **0** 0%

Courtesy of Staff

Courteous **20** 95%

Neutral **1** 5%

Discourteous **0** 0%

Knowledge of Staff

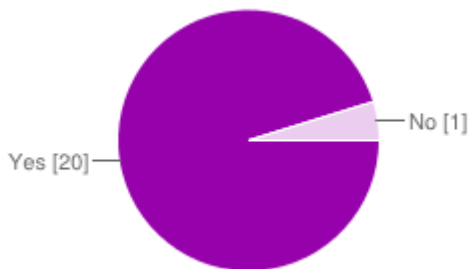
Dilzer Consultants Feedback Objective Responses only 2014.

Knowledgeble	21	100%
Not Knowledgeble	0	0%

Timeliness of follow up calls

Yes my queries are answered in one day	14	67%
Yes my queries are answered in more than one day.	7	33%
No, there is no follow up done.	0	0%

Are recommendations made by the planner followed up and executed by the staff?



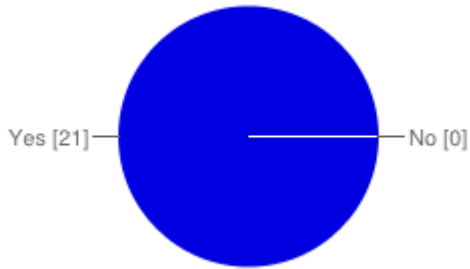
Yes **20** 95%

No **1** 5%

FINANCIAL PLANNER FEEDBACK SECTION.

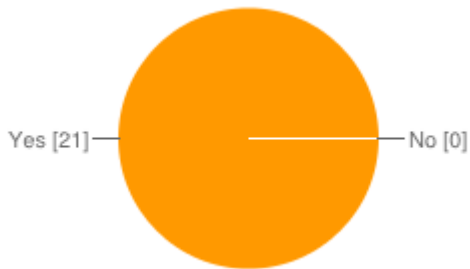
My financial advisor gives advice in my best interest.

Dilzer Consultants Feedback Objective Responses only 2014.



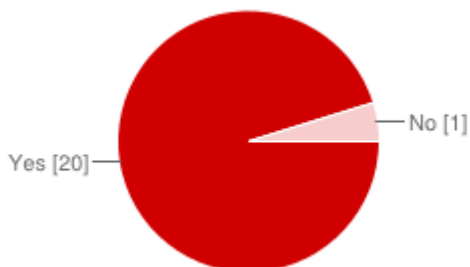
Yes	21	100%
No	0	0%

Investment Strategies Meet your goals



Yes	21	100%
No	0	0%

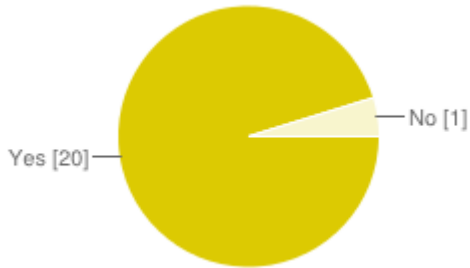
My Financial Advisor always looks for better ways to improve service to the client.



Yes	20	95%
No	1	5%

Dilzer Consultants Feedback Objective Responses only 2014.

My Advisor reminds me of my investment goals, when recommending investment options.



Yes **20** 95%

No **1** 5%

Over all rating for Dilzer Consultants

Exceeded Expectations **9** 43%

Met Expectations **12** 57%

Did not meet expectations. **0** 0%