

Feedback - Operations Division 2015-16

Feedback Dilzer Consultants Pvt Ltd - Operations 2015-16

Gender

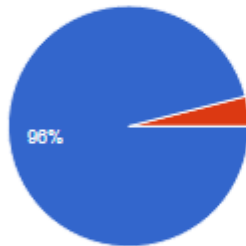


Overall staff rating



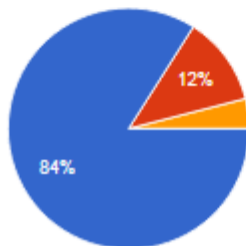
Satisfied	24	96%
Neutral	0	0%
Dissatisfied	1	4%

Courtesy of staff



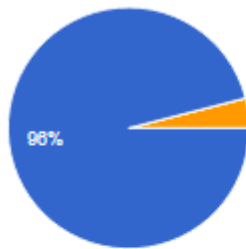
Satisfied	24	96%
Neutral	1	4%
Dissatisfied	0	0%

Knowledge of staff



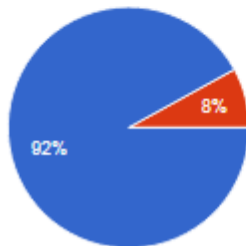
Satisfied	21	84%
Neutral	3	12%
Dissatisfied	1	4%

Timeliness of follow up calls



Satisfied	24	96%
Neutral	0	0%
Dissatisfied	1	4%

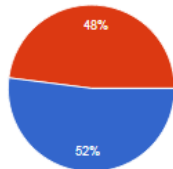
Execution and implementation of recommendations made by the planner- timeliness



Satisfied	23	92%
Neutral	2	8%
Dissatisfied	0	0%

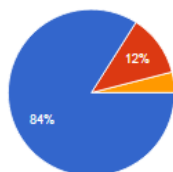
Para Planner feedback section

Name of the para planner who has worked with you



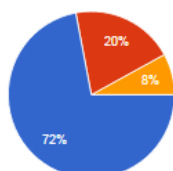
Akhila	13	52%
Rashmi H	12	48%

Courtesy, timeliness of the para planner associated with you.



Satisfied	21	84%
Neutral	3	12%
Dissatisfied	1	4%

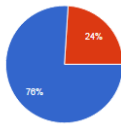
Knowledge of the subject, ability to understand the situation, and seek correct information to prepare the annual goal review.



Satisfied	18	72%
Neutral	5	20%
Dissatisfied	2	8%

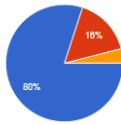
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Punctuality, responsibility and responsiveness of the para planner associated with you.



Satisfied	19	76%
Neutral	6	24%
Dissatisfied	0	0%

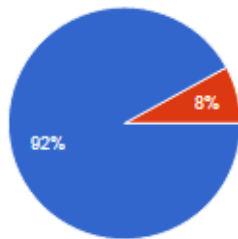
Overall interaction experience with the para planner



Satisfied	20	80%
Neutral	4	16%
Dissatisfied	1	4%

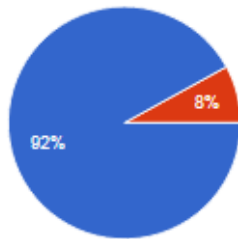
Chief Financial Planner feedback section

My advisor gives advice that is in my best interest.



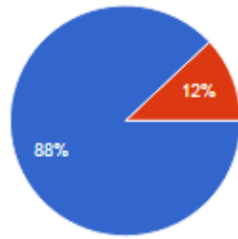
Yes	23	92%
No	2	8%

Investment strategies fit the goals (strategic asset allocation)



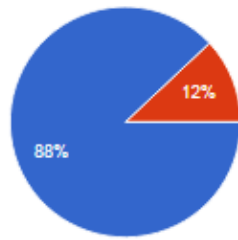
Yes	23	92%
No	2	8%

My advisor continually looks for better ways to serve the client



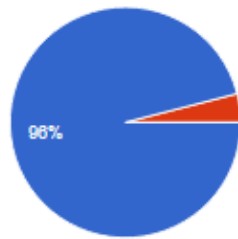
Yes	22	88%
No	3	12%

My advisor reminds me of my investment goals while recommending investment options



Yes	22	88%
No	3	12%

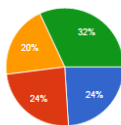
Errors, queries and complaints are addressed in a timely manner and accurately.



Yes	24	96%
No	1	4%

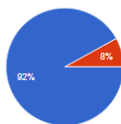
General information

Do you read our newsletters regularly



25% of the time	6	24%
50% of the time	6	24%
75% of the time	5	20%
100% of the time	8	32%

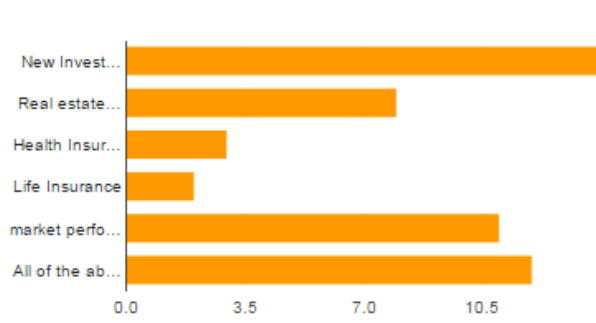
Do you find the topics on research undertaken and articles written regularly useful?



Yes	23	92%
No	2	8%

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Would you like to receive information on



New Investment options	14	56%
Real estate options	8	32%
Health Insurance	3	12%
Life Insurance	2	8%
market performance and dynamics	11	44%
All of the above	12	48%